

Each Complaints Officer shall be responsible for:

- (a) being available to participants to receive complaints about breaches of this Code of Conduct
- (b) investigating complaints

(c) supporting the complainant appropriately, which could include referring him/her to:

- (i) a counsellor
- (ii) a doctor
- (iii) a lawyer
- (iv) the police
- (v) their parents
- (vi) an adult member of their family or contingent.

3.4 Complaints Officers can deal with some complaints themselves

If the Complaints Officer considers it appropriate, they may discuss the complaint with the complainant and the person about whom the complaint has been made to try to resolve the matter by mediation so that both parties are satisfied with the outcome of the matter.

3.5 Complaints Officers can refer complaints to the Complaints Committee

(a) A Complaints Officer may refer a complaint to the Complaints Committee. Such a referral must be submitted in writing to the Chairperson of the Complaints Committee.

(b) Complaints of the following nature must be referred to the Complaints Committee:

- (i) any form of violence or threat of violence
- (ii) sexual harassment
- (iii) stalking or physical harassment
- (iv) the consumption or supply of substances which are illegal in the host country
- (v) a participant's being under the influence of alcohol or drugs in a manner which has brought or threatens to bring the Championship into disrepute
- (vi) any form of inappropriate relationship between a debater and any other participant
- (vii) wilful damage to public property or the property of a host venue.

4. What happens if a complaint is referred to the Complaints Committee?

4.1 Who forms the Complaints Committee?

(a) Every championship shall have a Complaints Committee comprising