

2.5

LISTENING

Multiple choice

I can understand specific details in informal conversations.

1 SPEAKING Look at the photos and discuss the questions.

- What is the problem in each case?
- How do you think the problems will be resolved?
- Have you ever faced such a problem? What did you do?

2 1.22 Listen to three dialogues about people who had to solve the problems in Exercise 1. Were your guesses correct?

LISTENING FOCUS Multiple choice

3 1.22 Listen again to the dialogues. For questions 1–6, choose the best answer (A–C) and write it in your notebook.

Dialogue 1

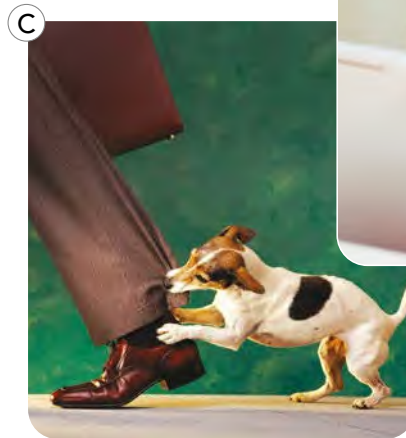
- What was the problem of the instructions that came with the furniture?
A There wasn't enough information.
B They were incomplete.
C They were not clear enough.
- How does the woman respond to the man's problem?
A She agrees it was a bad idea to buy flat-pack furniture in the first place.
B She sympathises with his difficulties.
C She warns him not to follow the instructions so closely.

Dialogue 2

- What does the man say about online video tutorials?
A Information transmitted visually is easy to remember.
B The instructions are given in clear stages.
C They can have too much detail at times.
- How does the girl feel about the people who produce online tutorial videos?
A pleased that their help is available to everyone
B amused that they appear in their tutorials personally
C appreciative of the production quality of their films

Dialogue 3

- What are the woman's experiences with dogs?
A She's had aggressive dogs before.
B She was always able to handle her dogs.
C One of her dogs ran away and attacked someone.
- Why does the man think the group learning sessions are good?
A They allow you to be around people with the same problems.
B The dogs learn faster and more efficiently than in other situations.
C The dogs get used to being around other dogs and their owners.



FOCUS ON WORDS | Phrases

4 1.23 In your notebook, complete the gapped phrases in green with the words from the box. Listen and check. In pairs, discuss the meaning of the complete phrases.

affinity ~~boat~~ composure concerns expertise
head initiative sense

- It's easier to study for exams with my friends. After all, we all seem to **be in the same boat**.
- You can learn a lot from the Internet because so many people are willing to **share their** ? .
- When I have a problem, I go outside to **clear my** ? .
- You often get the best results when you **use your** ? and learn something by yourself.
- If you **keep your** ? , it's easier to do everything!
- If you **feel a(n)** ? **with** someone or have something in common, it helps a lot.
- The best way to solve a problem is to **use common** ? .
- It is good to talk issues through – you will find that others **share the same** ? as you.

5 SPEAKING In pairs, discuss which method (1–3) you would choose for learning the things from the box. Why?

cooking a new recipe dancing salsa
improving your running technique
installing new software Mandarin Chinese
skiing

- following written guidance
- following a video tutorial (e.g. how-to videos)
- learning in a group